



Return, Repairs and Replacement Form

This form must be filled in its entirety for it to be submitted

****All products returned to Monitor Dynamics must be returned in the exact condition in which they were originally received. Defacing the equipment in any way i.e. scratches, missing or broken components, markings of any sort will result in an immediate disqualification for credit and all warranties will be voided. ****

Once this form is submitted to Monitor Dynamics, a customer service representative will contact you with further instructions within 48 hours. Advance replacements may require troubleshooting through Technical Support prior to receiving RMA authorization.

Date of Request _____ Dealer Name: _____
 Contact Name: _____ Phone Number: _____
 Fax Number: _____ Email Address: _____
 New PO Number: _____
(Required for all but Returns)

Ship to Address If Applicable

Reason for Request:

- Return Upgrade
 Repair Advance Replacement

Monitor Dynamics Case #: _____

Additional Comments: _____
(Required for Advance Replacement)

| Part Number | Model Number | Serial Number | Date Code | End User | Problem Description | Original PO # |
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